

Database Host Requirements

Computers with unsupported operating systems, database engines, less processing power, RAM, and/or storage capacity than specified below will not run the software effectively. Edmunds GovTech reserves the right not to install the software on systems that do not meet the requirements.

Networks should be configured and installed by qualified network engineers and must be fully operational prior to installation of Edmunds GovTech software.

	Minimum (1-20 Users)	Optimal (20+ Users)
Operating System	Windows 10 Pro 1909+, Windows Server 2016+ (32 or 64 bit) ¹	
Database Backend	Microsoft SQL Server Express 2019 ²	Microsoft SQL Server Standard 2019 ²
Processor	2+ GHz	2+ GHz Multi-Core
Memory	8 GB	16 GB
Local Storage	20 GB ³	50 GB ³
Backup Storage	10 GB ⁴	30 GB ⁴
Internet Access	Required for downloading software updates, email support, and web-based technical support ⁵	

Notes

1. If for any reason the Windows operating system that is installed causes Edmunds GovTech software to malfunction, Edmunds GovTech reserves the right to request an operating system change. Current Windows updates must be downloaded and installed on all workstations prior to the installation and training.
2. .NET Framework 3.5 and .NET Framework 4.6.2 (or greater) must be installed on the Database Host machine.

3. Depending on the volume of transactions within the application, storage space in excess of the requirements may be necessary over time.
4. A device capable of performing a backup of the complete database and application software must be installed and configured before installation of Edmunds GovTech products. Clients are responsible for ensuring that backup procedures are implemented and followed on a regular basis. Storage space in excess of the requirements may be necessary depending on the desired retention period and growth of the database over time.
5. Edmunds GovTech utilizes remote connection technology for off-site support; no 3rd party communications software is needed. If a client cannot provide BAS with Internet access, our customer support staff will be limited in its ability to diagnose/resolve technical issues or problems. If this should occur, BAS may need to go on-site to resolve any such problem which would be a billable service that would require prior authorization by the client.

Workstations

Requirements

Computers with unsupported operating systems, database engines, less processing power, RAM, and/or storage capacity than specified below will not run the software effectively. Edmunds GovTech reserves the right not to install the software on systems that do not meet the requirements.

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	Minimum	Optimal
Operating System	Windows 10 Pro 1909+ ¹	
Processor	2+ GHz	2+ GHz Multi-Core
Memory	4 GB	8 GB
Local Storage	2 GB	
Printer	Laser or Inkjet Printer ²	
Internet Access	Required for downloading software updates, email support, and web-based technical support ³	

Notes

1. If for any reason the Windows operating system that is installed causes Edmunds GovTech software to malfunction, Edmunds GovTech reserves the right to request an operating system change. Current Windows updates must be downloaded and installed on all workstations prior to the installation and training.

2. Forms and reports will be printed to a local or network laser/inkjet printer as stated in the Edmunds GovTech proposal.
3. Edmunds GovTech utilizes remote connection technology for off-site support; no 3rd party communications software is needed. If a client cannot provide Edmunds GovTech with Internet access, our customer support staff will be limited in its ability to diagnose/resolve technical issues or problems. If this should occur, Edmunds GovTech may need to go on-site to resolve any such problem which would be a billable service that would require prior authorization by the client.
4. .NET Framework 3.5 and .NET Framework 4.6.2 (or greater) must be installed on all workstations.

Sign-off

- Yes, I have verified that all workstations and fileserver (if applicable) has .NET Framework 3.5 and .NET Framework 4.6.2 (or higher) enabled.
- Yes, I have reviewed the minimum hardware specifications for the relevant system.
- Yes, I certify that all the machines are compatible with the minimum hardware requirements.

Municipality:

Workstations:

Network: Microsoft Active Directory Peer-to-Peer
 Other:

Backup Media: External HDD Tape
 Cloud Other:

Hardware/Network Technician

Name:

Phone:

Email:

Title

Signature

Date

Please email the completed document to Support@EdmundsGovTech.com or fax to (518) 371-8207.