

Logics 2020 Q2 Release Notes

The items below are released as fixes or features as part of the products listed below. The release will be effective close of business Wednesday, July 1, 2020

Cash Collections Release 3.190

New Features

Item #	Subject	Description
1745	Ability to import a fixed width file for miscellaneous payments into cash collections	Import added as new page CC_Import_MiscPayment.asp. It has been added to the menu for both the new and old UI. It is enabled by security group on the Security Maintenance page.
1773	Cash Collections UM Search - Add column for Balance Due	Balance due column has been added to the account lookup. The column can be turned on/off by setting the new variable in config.asp

Bugs

Item #	Subject	Description
496	Ability to open receipt in new page for pdf print by clicking the receipt number on the register page	Users can print to pdf, or any printer. Users can also copy and paste the receipt text directly into an email. To open the new page click anywhere on the receipt header above the receipt on the register page.
575	Increase size CCTender.ApprovalCode	Increase CCTender.ApprovalCode from varchar(6) to varchar(10). Increased maxlength from 6 to 10 for approval code entry on Already Approved credit card entry tab.
440	Mail Entry, error when using Non-Cash payment type	Added ability to use non cash tender when using the mail entry interface
794	OTC - Credit cards are getting a 'Auth/Tkt' error but are still being processed in Blue Pay	issue where they are using the chip reader and getting an 'AUTH/TKT' error that disallows them from completing the transaction. They later find that the CC has been processed in Blue Pay.
811	Distribution of a payment to an Invoice does not reflect other distributed but not posted payments	This causes multiple transactions for the same invoice in the same batch (or otherwise both distributed before either is updated) to distribute independently, as if the other did not exist. The desired behavior is that distribution look at outstanding distributions against the invoice history and distribute only remaining balances.



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Financial Management Release 3.312

New Features

Item #	Subject	Description
1413	Add recurring payables to Manual Checks	Make recurring payables function for Manual Checks batches.
1417	Enhance approval process for requisitions.	Add 3 level approval process for Requisitions
1427	Add PO# to the inventory batch transaction grid	Add PO # field in the batch transaction grid to have a cross reference
1447	Primary location when receiving on PO	The primary location should be listed at the top of the drop down when receiving on a PO.
1468	Changes to posted batches for consistency with View Posted Batches	The logic for filtering by posted is not the same as Bills > Tools > View Posted Batches. This is intended to provide a more consistent functionality between the different screens.
1547	Add a Journal Type called Budget Amendment	In the JournalType table, add the following values: SourceTypeID = 26 JournalType = 'BA' Description = 'Budget Amendment' TransActionCatg = 'Budget' InactiveFlag = 0
1691	Need Report - Count GL Transactions	Report of yearly count of general ledger transactions by department. This report option will need to have group security granted to users in order to have access.
1699	When making a posted journal active, prompt to ask to continue and if so, remove expense, revenue and system control accounts	Option is available in journals when searching on a posted journal. "Update to Currently Active"
1767	Add Vendor Name to the Year End Liquidation, Re-encumbrance Journals	Want to also include the vendor name from the PO. Currently this is the only way to get the report of the year end purchase orders if they don't do the liquidation all at the same time to prevent manually looking up the POs and add the vendor name for auditors.
1771	PO Listing is not including the Status=Received for Inventory customers	PO listing needs to include options for Received and also options for Open and Received and have Received status included in ALL (currently listed as both)
1775	Add options to PO Listing to have a checkbox to "Include Unposted Pos" and a Sort option by Status/PO Date.	PO listing needs to include option for Including Unposted POs and a Sort option for Status/PO so these could sort to end of report.



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Bugs

Item #	Subject	Description
1286	In year end roll over if there are by chance any GL accounts in current year not in budget year go ahead and run script to add to new year.	If an account is created with subsequent years already existing (IE, adding the account to 2017 with 2018 and 2019 already existing), automatically create the same account number in all 3 years.
1437	Correct column display for cleared and uncleared amounts in reconciliation	In reconciliation, the checks tab is not displaying the correct information the cleared amount column is displaying for outstanding checks.
1580	Void Backflow batch does not reset assets and stop schedules if first step	If a backflow batch is the first step in the schedule (i.e. it gathers assets with status 'F', changes those statuses to 'A' and creates schedules as well as details) it should stop the schedules and reset the asset statuses on void.
1668	Purchase Orders - Non-Inventory Items	PO contains a non-inventory item that when entered on the purchase order with alpha characters in the item number field will cause an error.
1758	Add address to warrant report	Add vendor address to the warrant report in Accounts Payable > Reports > Warrant Report
199	Refund checks printed differently than what is on the report	For some Utility customers with multiple vendor accounts, the checks that printed are different amounts than what shows on the reports. Same number of checks just in different order.
279	Error in vendor maintenance.	Do not give error in vendor maintenance if zip code field is null.
280	Reencumber PO missing PO(s) to reencumber	Changed query that is used to cast TransactionAmount as money.
281	Open Invoices report	Show only invoices in fiscal year of 'Open as of' date on Open Invoices report.
424	Inventory County Sheets fail when beginning or ending location has '#' and going to PDF	Escape characters from the beginning location/ending location parameters when calling the PDF version of the inventory count sheets reports.
425	Inventory Count Sheets don't include zero quantity sub-locations when run to excel	The logic for the inventory county sheet report is not properly referencing the 'Include Items with Location/Sub Location Quantity Equal to Zero' and is therefore defaulting to excluding zero quantity locations.
443	Budget report displays	Budget report displays a \$ and % both on the Budget /Variance column.
459	New Inventory Transaction does not save entered reference text	Update total count to the reference for Physical Inventory transactions.

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462	Receipt of multiple Non-Inventory records from the same PO creates a blank inventory item record	Inventory issue with multiple PO details for the same item at once. When multiple of the same item are received it tries to force a reload of item data on subsequent records.
471	Allow an item location to be activated from inactive status with even with non-zero	Only disable the checkbox on load if the quantity is non-zero and it is currently active.
514	Do not allow inactive item locations to be selected when receiving inventory	Disallow inactive item locations from being selected when receiving on inventory. This includes both in the main inventory transaction page as well as the PO pop up screen.
547	When writing BatchBank record for utility refund batches, Fund cannot be null	When writing BatchBank record write blank for the fund if fund is null.



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Fixed Asset Management Release 3.124

Bugs

Item #	Subject	Description
311	First filter line in custom reports clears on run or save	When you save a custom report (or run it immediately) the first filter line is ignored and the operator and value clear on the page.



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Revenue Management Release 3.494

New Features

Item #	Subject	Description
994	Default to months for payment schedule	Change default to Monthly and make sure if any chosen, it does not flash and require multiple attempts.

Bugs

Item #	Subject	Description
660	Multiple Picklists on the same edit page do not work correctly	There is a single hidden field associated with picklists on the account edit page and on the service edit page. If there is more than one picklist it may load or save incorrectly or result in errors.
662	Support longer picklists on account & service	Increase PicklistValue column to hold larger set and allow IE to scroll to show the resulting list.
313	Add PaymentCode to Account Type	Currently users may enter RM payments under collections payment codes 10-12 with no validation.
541	A contact added into a SA is adding an extra space after the comma when pushed to RM	When creating a new Service Application and adding a "Contact" to the service application the system is updating the Revenue Management "Customer Name" with an extra space between the last name and the first name.
811	Distribution of a payment to an Invoice does not reflect other distributed but not posted payments	This causes multiple transactions for the same invoice in the same batch (or otherwise both distributed before either is updated) to distribute independently, as if the other did not exist. The desired behavior is that distribution look at outstanding distributions against the invoice history and distribute only remaining balances.
41	Solid Waste Billing	Allow the importing of Solid Waste data for billing



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Utility Management Release 3.933

New Features

Item #	Subject	Description
195	Add Service/Asset repeater for SO print	Add Service/Asset repeater for SO print to handle metered/non-metered services consistently
480	Register ID field expansion in RFF record for Itron handheld	Register ID's can now be 10 characters and need to be sent in the RFF record at position 12 for 10 characters, not just 8.

Bugs

Item #	Subject	Description
1043	Attachment Error on Upload	JavaScript error on Rad Upload Progress Handler. Intermittent on some instances on account and/or asset attachments
1580	Void Backflow batch does not reset assets and stop schedules if first step	If a backflow batch is the first step in the schedule it should stop the schedules and reset the asset statuses on void.
1772	Waived accounts are being included in the control amount of the adjustment batch header and are updating the GL.	Waived customers going to GL System is Including waived accounts on the adjustment batch edit list and GL entry.
1782	LP Turn-off Service Order - Remove Asset	When updating a LP Turn-off service order, the computer system provides a "Remove Asset?" box to checkmark if you want to remove the Asset from the Service. If the User checkmarks this box and continues to update the LP Turn-off service order, the computer system does not remove the Asset from the service.
1787	Cannot transfer a deposit from the same account more than once	If a deposit has been transferred from account A to account B and then transferred from account B back to account A it cannot be transferred from account A again.
460	Cannot use "cancel" button, does not close window when entering sales tickets	When the user is finished entering Sales Tickets and clicks on the "Cancel" button, the system does not close the Sales Ticket Entry window.
486	Reading Update fails on HistorySequenceNumber max value	If UBAccount.HistorySequenceNumber is 9999 before a reading update the update fails on an arithmetic overflow error.
488	Third Party Reading Import fails	Third Party Reading Import fails on Update to Reading Batch
498	File import configuration page does not allow viewing or editing existing formats	Show grid of formats and load details when selected and support updating changes

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503	Timeout expired error on Deposit Interest for many billing cycles	Connections are not being cleaned up while iterating through billing cycles in the selected billing group for deposit interest.
521	Correct Bill Reading and Usage fails	Correct Bill Reading and Usage fails with no effect if $(\text{current usage} - \text{desired usage}) / \text{multiplier} = \text{current reading}$
541	A contact added into an eagle SA is adding an extra space after the comma when pushed to RM	When creating a new Service Application and adding a "Contact" to the service application the system is updating the Revenue Management "Customer Name" with an extra space between the last name and the first name.
559	Backflow batch includes assets not associated with an account	If a backflow asset has BackflowStatus = 'F' and a date in the correct range it will be picked up in a backflow processing batch. This should be blocked at the batch create point even though the BackflowStatus is invalid.
568	Cannot delete attachments	Need to be able to delete attachments from Service Order
693	Error saving Customer on Service Application	Add Service Application gets error when Save button on Customer tab is clicked.
748	Modify Neptune 360 Interface	Modify Neptune 360 Interface to successfully process blank in New Route
784	Debug Logging caused OLBP Service Order Generation to Fail	Middleware has no HttpContext which caused error.
798	Importing voided solid waste tickets.	Need to ensure that voided Solid Waste tickets are not imported.
828	Reactivate should set end pointer on old service asset if not set	If a reactivate is done on a service that was not properly turned off it will set the status of the service asset to removed but not set an end pointer resulting in it continuing to bill.
841	Change custom report to use Excel2007 format	Excel reports truncated because the report template is using the Excel 2003 format. Changed the Excel format to 2007 for the existing template.
851	Budget Bill Calculate for new year includes additional old tax records in some cases	The budget billing calculation gets records before a given date and counts months (grouped by servicecode & account) rather than using a date range and it joins from UBAccountHistory to UBBillingDetail to get information from billing if available.
897	Asset created from backflow device create will appear with error in Asset Console	No asset history is created from backflow device create. Without asset history an asset will get an error in asset console.
896	Backflow batch includes inactive assets	Prevent inactive assets from inclusion in Backflow batches

898	Asset not associated with account will not appear in backflow device console	Need to be able to find backflow assets if created without being linked. It is possible to find them in the asset console, they should also appear in the backflow device console
900	Error on Add Asset	Error on Add Asset caused by Non-Nullable CompoundMeterCode without Default

Other

Item #	Subject	Description
7	Create an option to link an attachment to the printing of a service orders	Add capability to attach a PDF to a Service Order. Also need to have an option to print with the Service Order.
22	Levelized Billing Calculation including current calculated charges	Levelized Billing (variant of Budget billing with amount calculated based on the last defined number of months rather than fixed - no settlement until closing or going off budget)
25	Budget Billing - Book GL for Actual and also for Budget-Actual variance (Budget Balance)	Support posting budget-actual (budget balance) amount to a separate account for budget bills (and budget adjustments).
41	Solid Waste Billing	Import the scale ticket file, link the imported records with existing RM service records, and allow users to review the import.
55	Sales Ticket Entry does not appear if Backflow is enabled	When 'UseBackflow' is enabled in the web config then the old reading tab shows (with the unused reports links and the history separate at the end) rather than the new (with history grouped with readings and route maintenance at the end and including sales tickets).
5	Service Order Entry on Asset Based SO selects all Asset	If an Asset based Service Order (e.g. Meter Change-Out, Add Reading, Add Previous Asset History, Remove Asset) is entered in Chrome it will not allow the user not to select all available assets.
8	Conditional display table rows appear incorrectly in Chrome	There are some cases where rows in a table only appear in some cases and the code is setting css "display:none" to hide and "display:block" to show.
135	First penalty waived	The first penalty in a rolling 12-month period is waived.
522	Compound Meter 'Flag' on Asset should be selection	Values should be 'N' 'H' 'M' 'L' where 'N' is not a compound.
760	Permanently Remove Service on Turn-Off Service Order does not mark service removed	The Permanently Remove Service checkbox on a turn-off SO should result in removing all assets from the service and changing the service status to 'Removed' rather than merely 'Inactive'.

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762	Budget Billing Update Method should default to 'B' if invalid	The issue is with a setting in the system configuration (or with two settings and the confusion between the two).
763	Remove Accounts from Delinquent does not add current process to audit log	Without the process logged it is difficult to tell the difference between a user running that process and a user voiding records manually.



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Logics Reports Release 3.214

New Features

Item #	Subject	Description
89	Sales Ticket Edit List for RM batch type	The two base 'types' of ticket in the code base are 'UM' tickets (e.g. propane tickets against UM assets and billed in Eagle) and 'RM' tickets (e.g. solid waste tickets without reference to assets and billed in Condor).
90	Sales Ticket Exception Report for RM batch type	Currently the only exception is 'No Account Linked'. We want to flag exceptions for the 'codes' if they are not configured in the system and therefore do not appear in the batch.
156	New EDU Report	Report that shows usage from several sources together in a way that can be used to determine what to pay for sewer processing.

Other

Item #	Subject	Description
1812	Add an 'Exclude non-metered assets' flag to the 'Accounts By Rate Code' report	Add a 'Exclude non-metered assets' flag to the 'Account By Rate Code' report.