

Migrating Logics Applications to a New Server

First, [click here](#) to confirm that your server meets the [Minimum Requirements](#).

Second, review the steps outlined below so that your end-users will experience as little downtime as possible throughout the migration process:

1. Stand up your new server, preparing your server as you normally would: joining the domain, assigning a static IP, installing your Windows updates, etc. If you plan on any special configurations for the network adapter(s) such as teaming, please make sure those settings are configured prior to contacting Edmunds GovTech.

NOTE: This is when you will install the peripheral software such as SQL Server and Internet Information Services (IIS) on the new server. If you choose to use SSL certifications, you must also install them during this time.

2. Create a Share drive from the new server to the “wwwroot” directory on the old server to ensure ease of data transfer.
3. Contact Edmunds Tech Support to have a Bomgar client installed on your new server by emailing Support@EdmundsGovTech.com.
4. Once the above steps have been completed, click [here](#) to schedule the initial server staging. During this time, we will install our base software and configure all peripheral software.
5. ***USERS WILL NOT BE DISCONNECTED*** from the existing server during the initial staging and can continue to work without interruption. Edmunds GovTech will only be ***STAGING*** the migration during the initial connection to minimize productivity downtime.
6. Once Logics is staged and tested, a go-live date will be scheduled through our request form [here](#). During the go-live, Edmunds GovTech will move over all data associated with Logics Software and verify readiness.

NOTE: On the go-live date, your IT staff will be responsible to replace the existing Logics desktop shortcuts with new shortcuts.

If at any point you have any questions, please reach out to Support@EdmundsGovTech.com.