

# 2025 EDGE Conference

## Session Schedule



## SUNDAY, SEPTEMBER 28TH

TIME	SESSION	MCSJ Finance	MCSJ Payroll	MCSJ Tax	MCSJ Utility	MCSJ Permitting & Recreation	Logics	Other
4:00 – 6:00 PM	Registration	Charlotte Marriott City Center - 100 West Trade Street, Charlotte, NC Event Hub - 3rd Floor						
6:00 – 8:00 PM	Networking Event							

## MONDAY, SEPTEMBER 29TH

10:00 AM - 2:00 PM	Registration Open	Event Hub - 3rd Floor							
1:00 - 5:00 PM	Sales & Customer Success Labs								
1:00 - 1:50 PM	Sessions	AP Tools: ACH, Requisitions, and More Charlotte A/B/C		Tax & Utility Custom Reporting Charlotte F/G		Permitting & Code Enforcement Best Practices Charlotte H	Eagle Utility New Features & IVR Updates Ward 3		
2:00 - 2:50 PM	Sessions	ViewPoint Finance & Utility Dashboard Charlotte A/B/C	Payroll FAQs Charlotte F/G	Virginia Personal Property Tax Ward 4	ViewPoint Finance & Utility Dashboard Charlotte A/B/C	AI in Government Charlotte H	Online Bill Pay & Security Features Ward 3		
3:00 - 3:50 PM	Sessions	Bank Reconciliation Charlotte A/B/C	Payroll Reconciliation Charlotte H	Payment Reversals Charlotte F/G			Phoenix Finance Tips & Tricks Ward 3	Don't Feed the Phish Ward 4	
4:00 - 4:50 PM	Sessions	Benefits of Class IDs Charlotte F/G	Getting the Most Out of Support Charlotte H		Utility Calculations & Reporting Charlotte A/B/C	Parks & Recreation Ward 4	Eagle Utility Tips & Tricks Ward 3		
6:00 - 9:00 PM	Dinner & Entertainment	Charlotte D/E							

**TUESDAY, SEPTEMBER 30TH**

8:00 - 9:00 AM	Registration Open	Event Hub						
8:00 - 9:00 AM	Breakfast Buffet							
9:00 - 11:50 AM	Opening Session	Charlotte D/E						
12:00 - 1:00 PM	Lunch							
1:00 - 4:00 PM	Sales & Customer Success Labs	Ward 4						
1:10 - 2:00 PM	Sessions	Financial Reporting Charlotte A/B/C	Break	Online Payments & DataPointe Reporting Charlotte F/G/H			Eagle Utility Reporting & Month End Ward 1	
2:10 - 3:00 PM	Sessions	ViewPoint Finance & Utility Dashboard <i>Repeated Session</i> Charlotte F/G/H	Preparing for Payroll Year End Charlotte A/B/C	Advanced Property Tax Enforcement Ward 2	ViewPoint Finance & Utility Dashboard <i>Repeated Session</i> Charlotte F/G/H	Getting the Most Out of Support <i>Repeated Session</i> Ward 3		
3:10 - 4:00 PM	Sessions	Budget Preparation Charlotte A/B/C	Don't Feed the Phish <i>Repeated Session</i> Charlotte F/G/H					
6:00 - 9:00 PM	Reception & Recognition Dinner	Charlotte D/E						

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WEDNESDAY, OCTOBER 1ST									
TIME	SESSION	MCSJ Finance		MCSJ Payroll	MCSJ Tax	MCSJ Utility	MCSJ Permitting & Recreation	Logics	Other
9:00 - 10:00 AM	Registration Open						Event Hub		
8:00 - 9:30 AM	Breakfast Buffet						Charlotte D/E		
9:00 AM - 2:00 PM	Sales & Customer Success Labs						Ward 4		
9:30 - 10:50 AM	Keynote Speaker						Charlotte D/E		
11:00 - 11:50 AM	Sessions	New & Upcoming Enhancements Charlotte D/E					Phoenix Finance New Features Ward 1		
12:00 - 1:00 PM	Lunch	Charlotte D/E							
1:10 - 2:00 PM	Sessions	Receivables to Revenue Modules Charlotte A/B/C	AI in Government <i>Repeated Session</i> Charlotte F/G/H	Receivables to Revenue Modules Charlotte A/B/C			AI in Government <i>Repeated Session</i> Charlotte F/G/H		
2:00 PM	Snack Break	Charlotte D/E							
	Explore Charlotte								
THURSDAY, OCTOBER 2ND									
8:00 - 9:30 AM	Breakfast Buffet						Charlotte D/E		
9:30 AM - 12:00 PM	Sales & Customer Success Labs						Ward 4		
9:30 AM - 12:00 PM	Roundtable Discussions:								
	MCSJ Finance/Payroll						Ward 3		
	MCSJ Tax/Utility/Other						Ward 2		
	Logics Phoenix/Eagle						Ward 1		
12:00 - 1:00 PM	Lunch	Charlotte D/E							

Our team has curated a custom schedule for our MCSJ customers, but you are welcome to join other sessions throughout the conference.  
Please review the schedule carefully, as we've broken it out by suggested sessions for each role or product level.

Thank You to Our Sponsors!



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